

ARE YOU READY FOR THE NEW NORMAL?

With regulations for organization to resume business, the management plays an important role to ensure the preparedness of employees in facing the change at organizational level. The main focus should be raising adherence to the "new normal" culture among employees.

Quarterly Highlights

Corporate Social Responsibility in Kemaman & Labuan

The Signing Ceremony between HaowTech Oil & Gas Malaysia & Sumi Saujana TCM Sdn. Bhd.

U-See, U-Act Campaign

- A MESSAGE FROM THE BOARD Special Message
- SENDING OUR GRATITUDE
 Corporate Social Responsibility
- THANK YOU, FRONTLINERS
 Corporate Social Responsibility
- THE SIGNING CEREMONY
 Project Update
- NO-GOSSIP POLICY
- WORKPLACE GOSSIP
 Guides & How To's
- FSO ANGSI KUANTAN Project Trivia
- U-SEE, U-ACT PROGRAM Campaign
- CAMPAIGN POSTER
 Health, Safety & Environment

A Message from the Board

Special Message



MOHAMAD BUSTAMI YAHAYA CHAIRMAN OF ALTUS OIL & GAS MALAYSIA

Il of us had our first experience of a "Lock Down" on 18 March 2020. At the initial stage there was confusion, uncertainty and it seemed that we were all headed for something worst to happen. The lock down has created unprecedented disorder and silent chaos. There was panic buying of daily essentials. No one was certain what was to happen next, anxieties run high, some got into the state of being paranoid motivated by fear of not knowing the real situation.

Over the months from MCO to CMCO to today's RMCO people have become used to the do's and don't's in addressing the spread of Covid-19 thus leading to the "new normal" in our daily life.

The Covid-19 pandemic has changed our normal practices in life to "new normal" that drove us to live with unquestionably the inverse from what we have been doing the routines in our lives. For instance, we were used to the gesture of a handshake or "bersalam" to show our respect when meeting someone, hugging to show our affections and remove our face covers when entering the banks. Now the question emerges what practices we can do to adapt to this "new normal"?

With more transactions online, we are now reshaping our culture to be ready for the digitalization. Shopping malls and restaurants are now engaging their customers with e-wallet and payment with QR code that provides a contactless payment method which is more hygienic and safer. The Malaysian government has also introduced the MySejahtera app for health self-assessment and checking to enter public areas such as malls, banks, train stations, and schools. Please comply at all times.

Wearing a face mask has become the new normal, everyone seems to have their face masks on. The so-called "universal masking" norm has been spreading worldwide and seeing anyone without a mask on is something foreign and unusual. The Malaysian government has announced to make wearing a face mask is compulsory in crowded places and any non-compliance will cause an individual to be issued with a compound of RM1,000.00 under the Prevention & Control of Infectious Disease Act 1988 or presented in court. Please comply at all times.

Keeping your hands to yourself is one of the ways to break the chain of Covid-19. The fact is that you could catch the coronavirus if you touch surfaces that someone who has the virus coughed or sneezed on. Our Prime Minister has also recommended the people to get used to the "new normal" of more hygienic and contactless greeting habits.

Dear Colleagues, we cannot continue to stay in the Movement Control Order (MCO) at its various stages forever. We must learn to live with the virus and adapt to the "new normal" in our daily life. Regardless of where we are; at home, work, or public spaces, please do not be complacent and not to take the situation for granted. It is our responsibility to contain the spread of the coronavirus together.

At the organization level, I am determined that we, as HaowTech family can do our part to break the chain of Covid-19 by adhering to the strict guidelines set by the Government and our office rules as set by the Management. Be a responsible citizen and together we strive to break the chain of Covid-19 in our beloved country Malaysia, God Wiling, In sha-Allah.

Stay safe always.

Corporate Social Responsibility

Sending Our Gratitude

hough many of us have withdrawn to our homes in the aftermath of the enforced quarantine in an attempt to contain the spread of COVID-19, front-line workers around the nation are putting their lives on the line every day to offer their services amid of the risk of disease. Distribution of dates in Kemaman is a gesture to show our gratitude for the efforts invested by our dedicated frontliners.



Itus Oil & Gas Sdn. Bhd. (Kemaman) has initiated the distribution of dates for frontliners in the region to celebrate the holy month of Ramadhan, in May. The distribution process took place at Hospital Besar Kemaman, Roadblock checkpoints in Geliga, Kemaman and the Operation Command Centre at Wisma Persekutuan.

he Corporate Social Responsibility (CSR) initiative. which involved all employees HaowTech Kemaman and led by General Manager for the East-Coast region, Encik Izudin front-line workers Ah Ghani.has supported such as doctors, nurses, the Royal Malaysian Police (PDRM), the MalaysianVolunteer Corps Department (RELA), the Malaysian Armed (ATM) Forces and the Malaysian **Immigration** Service. It took about five hours to complete the one - day session and all items were delivered by hand.





Corporate Social Responsibility

Thank you, Frontliners

"We are doing our part to support the effort of implementing the current initiatives by our government to curb COVID-19. Bottled mineral water were sent to our heroes as an appreciation for their encouragement and continuous commitment during these challenging times."

o show our heartfelt expression, HaowTech Oil &Gas Malaysia (Labuan) had launched the distribution of more than 10 cartons bottled mineral water part as Corporate Social Responsibility (CSR) front-liners in the region. Three roadblock checkpoints; Jalan Tun Mustapha (near to Labuan Airport), Jalan Merdeka (near to Terminal Feri Antarabangsa Labuan), and Jalan Bukit Kalam (near Savemore Supermarket) were listed for item distribution.

This program has involved our team from the region and led by Branch Manager, Encik Mohamad Zaidi bin Muda. The program that was held in March has benefited front-line workers of Royal Malaysian Police (PDRM), the Royal Malaysian Air Force (TUDM), the Royal Malaysian Navy (TUDM), the Malaysian Army (TDDM) and the Malaysian Volunteer Corps Department (RELA).

Highlights

Written by Nurul Fathini nurul.fathini@ HaowTechlogistics.com







THE SIGNING CEREMONY

between

SumiSaujana TCM Sdn. Bhd. & Altus Oil & Gas Malaysia Sdn. Bhd.

n June 2020, HaowTech Oil & Gas Malaysia Sdn. Bhd. has signed a Letter of Award with SumiSaujana TCM Chemicals Sdn. Bhd. for the Supply of Tote Tank & Handling, Logistics Support and Warehouse Services in Labuan.

With the signing of this memorandum, HaowTech Oil & Gas Malaysia will support in terms of delivery for chemicals, supply of offshore containers,warm/cold staking for rig &vessels, onshore shipping and logistics support for oilfield installation and land, logistics and freight transportation.

Articles

Written by Suhaili Mokhtar suhaili.mokhtar@ HaowTechlogistics.com

Policy

- In our workplace, gossip is an activity that can drain, distract and downshift our job satisfaction.
- In order to create a more professional workplace, we are making a commitment to create a gossip-free environment.

WHAT

No-Gossip Policy

Gossip is something you choose to do and you can choose not to do. Gossip is a choice.

In order to end gossip means to end a particular type of communication – and that can be talk, text, social media or email communications.

- Fear of belongings, security and desire to be popular.

- To hurt someone's popularity,talent or lifestyle.

private rumours or facts.

- Intimate or

- Trivial, chatty talk or writing.

- Private information about others shared in conversation or print.

HOW

- Gossip always involves a person who is not present.
- Unwelcome and negative gossip involved criticizing another person.
- Gossip often is about conjecture that can injure another person's credibility or reputation.

Infographic

Written by Izudin Ab Ghani izudin.ghani@ HaowTechlogistics.com

Guides and How-To's

WORKPLACE GOSSIP

HOW TO AVOID THEM AND BE PRODUCTIVE

Do not participate.
Walk away from
the story.



ossip is hurtful and

Choose your friends wisely at work.

Turn it around by saying something positive.

malicious. It's a complete waste of time in every workplace. It makes our office environment toxic and unhealthy because it impacts the mental health and culture of the organization.

Be direct. It is likely to stop.

Avoid the gossiper.

Learning how and when to escape from office gossip is critical if you'd rather be more productive and focused on your performance."

Don't be afraid to go to a superior.

Articles

Written by Haibie Syahril haibiesyahril.akbar@ HaowTechlogistics.com



Written by Haibie Syahril haibiesyahril.akbar@ HaowTechlogistics.com

U-SEE, U-ACT PROGRAMI AN HSEPROGRAM

he Health, Safety and Environment Department has initiated the U-See, U-Act Campaign as part of HaowTech'

commitment to provide a safe place to work for all by reducing occupational risk and prevention of work-related injury. QHSE has taken an initiative to enhance our UCUA campaign to ensure the objective of this purpose is achieved.

The program are intensified to encourage employees to identify hazard, intervene and report any unsafe act and unsafe conditions. All unsafe conditions are rectified immediately to ensure safe work environment.

One winner will be rewarded for each month, starting from July 2020. This is implemented to encourage the participation of all employees towards this campaign.

Written by Haibie Syahril haibiesyahril.akbar@ HaowTechlogistics.com



Do it SAFE, Do it RIGHT